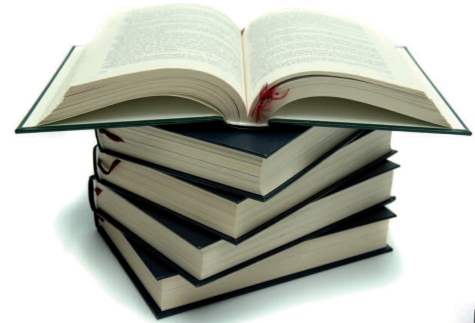


NPA Information: Your pharmacy resource

In a busy dispensing environment it can sometimes be difficult or time consuming for a pharmacy to find the information that they need whilst managing the day to day workflow. This is where we can help.

- Direct dial 01727 891800
Extended hours – now open
Monday to Friday 9am to 6pm, and Saturday 9am to 1pm
- Email alert service – Drug Alerts, pharmacy news
Sign up now www.npa.co.uk/members
- IRIS database available to members online 24/7
www.npa.co.uk/members



The **Information Department** provides support, advice and information to our members over the telephone and by email on a wide variety of topics associated with community pharmacy.

How we can help

The most common topics which we provide advice on are: -

- Legal and ethical issues affecting community pharmacy
- Pharmacy practice and NHS service development
- Travel queries such as vaccine and malaria requirements
- Drug Tariff queries - prescription charges, items allowable on prescription
- Clinical queries such as drug interactions, childrens' doses, medicines in pregnancy, disease states and pharmacokinetics
- Herbal, homeopathic, and other alternative medicines
- Tablet identification
- Veterinary medicines
- Foreign medicinal products

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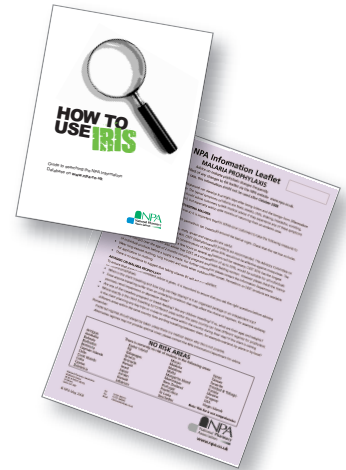
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- Pharmacy business and supplier queries
- How to use the in-house NPA information database and how to access resources on the NPA website

The IRIS database is the primary information source used by the NPA information team, for your convenience it is now available 24/7 via the NPA members website.

Also available online is the NPA e-alerts service. By signing up for the service, you can receive information on Drug Alerts, news and information on the latest resources - all available as part of your membership. Log in to www.npa.co.uk/members to register your details.



If you have forgotten or require your username and password for www.npa.co.uk please call NPA Marketing on 0845 257 4890

