

NPA Membership Reward Scheme - Terms and Conditions

1. Introduction and Parties

1.1 These terms and conditions ("Terms") govern the participation in the reward scheme ("Scheme") offered by The National Pharmacy Association (NPA) ("We," "Us," or "Our") to its members ("Members", "You" or "Your").

2. Eligibility

2.1 Participation in the Scheme is open to all active Members of the NPA who meet the eligibility criteria set forth by Us at clause 2.2 and the adjoining appendices of these Terms.

2.2 Membership of the NPA is a prerequisite for participation in the Scheme and to qualify your subscription payments are required to be current and up to date.

3. Scheme Description

3.1 The Scheme allows Members to earn rewards based on specific actions, purchases, or activities as determined by Us.

3.2 The rewards are subject to change at Our discretion.

3.3 We reserve the right to modify, suspend, or terminate the Scheme or any aspect thereof at any time without prior notice.

4. Earning and Redeeming Rewards

4.1 Members can earn rewards by engaging in activities specified by Us and summarised in the appendices of these Terms.

4.2 The accumulation and redemption of rewards are subject to these Terms and any other terms outlined by Us, including but not limited to expiration dates, usage limitations, and eligibility requirements.

4.3 Rewards will be calculated quarterly from the first payment or activity made by You as outlined in the appendices of these Terms, and paid directly to the agreed bank account as a cash sum as per the examples outlined within the appendices of these Terms. Please see schedule in Appendix A.

4.4 Members will only be eligible for rewards if the NPA's standard invoice payment terms are adhered to and remain in membership at the point of payment.

5. Termination and Modification

5.1 We reserve the right to terminate or modify the Scheme or a Member's participation in the Scheme at Our discretion, without prior notice.

5.2 If We choose to terminate the scheme any monies owed to You will be paid in full on the next quarterly instalment date.

6. Third Party Services

6.1 This Scheme includes services from third parties. Whilst the NPA will ensure it does not promote services unless they have been rigorously scrutinised and deemed fit for purpose, it cannot control the delivery of those third-party services, either as part of the Scheme or in any other capacity.

7. Data Protection

7.1 The NPA shall comply with all applicable United Kingdom data protection and privacy legislations, including, but not limited to GDPR and the Data Protection Act 2018.

8. Limitation of Liability

8.1 We shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from participation in the Scheme, including but not limited to rewards earned or not earned, or changes to the Scheme.

9. Indemnity

9.1 By benefiting from this Scheme you indemnify and hold harmless the NPA and its directors, officers, agents, employees, subsidiaries and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of Your use of the Scheme or Your violation of these Terms.

10. Severance

10.1 If at any time any of the provisions set forth in these Terms are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and removed from these Terms. All other provisions will remain unaffected by the removal and the remaining Terms will be considered valid.

11. Warranty

11.1 NPA warrants that it has full power and authority to execute, deliver and perform its obligations under these Terms.

12. Force Majeure

12.1 the NPA will not be deemed to be at fault if it is unable to carry out any of its responsibilities under these Terms due to any occurrence beyond its control and not owing to fault or negligence of its own doing and which it is unable to prevent or provide against by the exercise of reasonable diligence including: Acts of God, expropriation or confiscation of facilities, any form of Government intervention, war, hostilities, terrorist activity, local or national emergency, sabotage, riots, floods, or unusually severe weather conditions which could not reasonably have been anticipated or remedied, fire, explosions or other catastrophes, national or district strikes or any other concerted acts of workmen or other similar occurrences.

13. Governing Law

13.1 These Terms shall be governed by and construed in accordance with the laws of England, without regard to its conflict of law provisions.

14. Contact Information

14.1 For any queries or concerns regarding the Scheme or these Terms, please contact our Member Services team at the NPA on 01727 858687 or complete the contact us form [here](#).

By participating in the Scheme, Members agree to abide by these Terms. We reserve the right to update or modify these Terms, plus add further means of accumulating reward at any time without prior notice. Should you wish to not participate in the scheme, please advise in an email to us at npamemberservices@npa.co.uk with the title "Withdraw from NPA Reward Scheme"

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Appendix A

Schedule of reward qualification and payment dates (quarterly)

Period	Start Date	End Date	Payment by
Q1 2024*	1st February 2024	31st March 2024	30th April 2024
Q2 2024	1st April 2024	30th June 2024	31st July 2024
Q3 2024	1st July 2024	30th September 2024	31st October 2024
Q4 2024	1st October 2024	31st December 2024	31st January 2025
Q1 2025	1st January 2025	31st March 2025	30th April 2025
Q2 2025	1st April 2025	30th June 2025	31st July 2025
Q3 2025	1st July 2025	30th September 2025	31st October 2025
Q4 2025	1st October 2025	31st December 2025	31st January 2026
Q1 2026	1st January 2026	31st March 2026	30th April 2026
Q2 2026	1st April 2026	30th June 2026	31st July 2026
Q3 2026	1st July 2026	30th September 2026	31st October 2026
Q4 2026	1st October 2026	31st December 2026	31st January 2027
<i>*Please note shorter quarter due to starting from the 1st February 2024</i>			

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Appendix B

Reward for purchase of NPA Level 2 accredited courses

A reward payment shall be made quarterly, as per the NPA Membership Reward Scheme Terms and Conditions, to the sum of 10% of the cost of the applicable NPA Level 2 accredited and some non-accredited training courses which have been invoiced by the NPA and settled by the Member during the prior applicable quarter.

Reward Payment Example:

Purchase of applicable course by NPA Member and payment of subsequent Invoice issued by NPA completed between the 1st of April 2024 and the 30th of June 2024 would be eligible for a 10% reward, paid to you as part of the scheme on or before the 31st of July 2024.

Courses that are applicable to the reward scheme are:

- Delivering Medicines Safely and Effectively
- Introduction to Pharmacy Stock Control
- Medicines Counter Assistant Course
- Accredited Dispensary Assistant Course
- Medicines Counter & Dispensing Course
- Accuracy Checking for Dispenser
- Accuracy Checking for Technician
- Pharmacy Undergraduate Programme
- Pharmacy Technician Course
- NPA Leadership training
- Healthy Living Leadership
- Healthy Living Champion

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Appendix C

AS OF THE 1ST JULY 2025 THE NPA WILL NO LONGER OFFER CASHBACK REWARDS FOR SUBSCRIBING TO CHARAC. THE SCHEME DESCRIBED BELOW ONLY APPLIES TO SUBSCRIPTIONS ACTIVE AND ELIGIBLE BEFORE THIS DATE.

ANY PAYMENTS DUE WITHIN THE QUALIFYING PERIOD PRIOR TO THIS WILL BE SETTLED IN ACCORDANCE WITH THE SCHEME'S Ts&CS AND WILL CEASE FROM 1ST JULY 2025 FOR ALL.

Reward for subscribing to Charac, via the NPA

By agreeing to Charac Heads of Terms and signing up to use Charac via the NPA, the NPA will reward You with a payment to the sum of 5% of the cost of your monthly "Module" fees.

Modules are defined as the following Charac components, at least one of which You must have subscribed to in order to qualify for the Scheme.

- Repeat Prescriptions Module
- Royal Mail Delivery Module
- Consultation Booking Module

Reward Payment Example:

5% of the cost of each Module You have subscribed to if the first quarters subscription was between the 1st of April 2024 and the 30th of June 2024 would be paid to You as part of the scheme by the 31st of July 2024 and ongoing quarterly until either You cease Your subscription with Charac, or, the NPA ceases the Scheme, or for any other reason deemed valid by the NPA.

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Appendix D

New Member Referral Scheme

A reward payment shall be made quarterly, as per the NPA Membership Reward Scheme Terms and Conditions, to the sum of £250, split equally between the referrer and the incoming new member for each site brought into membership – see further details in the points below.

- The £250 is split equally between the referrer and new member
- £250 will be paid to the NPA member for every branch that successfully joins into NPA membership
- The quarter, following successfully becoming a member, the NPA will pay the existing member who made the referral and new member the sums owed, and timings are as per schedule in Appendix A
- Only existing NPA members or trusted partners can make referrals, but only the first member who referred a successful new member via the Membership Referral Page will be eligible to receive the £250 payment split between both parties.
- A new member is an organisation that hasn't been in NPA membership within the last 24 months, this includes all associated businesses as per NPA membership rules.

Reward Payment Example:

Following joining as an NPA Member between the 1st of April 2024 and the 30th of June 2024, both the new member and the referrer (Existing NPA Member or Trusted Partner) would be eligible for an equal share of £250, paid to you as part of the scheme on or before the 31st of July 2024 for each site that has been successfully brought into NPA membership.