

# CAMPAIGN, SUPPORT & CONNECT. WHAT THE NPA CAN DO FOR OUR MEMBERS.

Autumn 2025

I'm so proud to support the critical work of pharmacies in our communities. You and your teams do an amazing job.

Our priorities are to:

**Campaign** hard for you – raising the profile of community pharmacy in Northern Ireland, Scotland and Wales, shining a light on the issues you face and pushing for sustainable support for your work, fully engaging with our negotiators to get the best outcome for pharmacies.

**Support** you, your team and your business, with gold standard insurance, clinical and business advice and access to information – now and as pharmacies change. From single pharmacies, small chains or larger multiples, our board and team is here for you – Sehar Shadid and Janice Oman in Scotland, Joanne McMullan and Anne McAlister in Northern Ireland and Dave Thomas and Rhodri Thomas in Wales.

**Connect** you to the NPA Community. We are stronger when we stand together. So we'll bring colleagues together in person and online to share experiences and ideas and to work together for a better future.

I'm on the road visiting pharmacies every week so I look forward to meeting you soon.

**Henry Gregg**  
NPA CHIEF EXECUTIVE



One of the biggest strengths of the NPA is that we are led by pharmacy owners for pharmacy owners. I run four branches in the south of England so I understand what life is like. Our board members from Northern Ireland, Scotland and Wales can bring their experience at the front line of single pharmacies, small chains and large independent multiples direct to the team at the NPA and get action.

Our insurance, advice and training is built on that experience so it's tailored for you. Our campaigning reaches millions, allowing pharmacists like me to talk to Ministers, officials, our negotiators, our colleagues, and millions of people up and down the country about the reality of our work, and why it's so important.

Together we are stronger.

**Olivier Picard**  
NPA CHAIR



- ✓ **Campaigning for you by putting pharmacies on the map with more than 1,600 mentions across national media.**
- ✓ **Supporting you and your pharmacy with a dedicated account manager and full team of front line pharmacists.**
- ✓ **Connecting community pharmacy with events, masterclasses, webinars and more across the UK.**



**Join our new Whatsapp Community!**  
Through our WhatsApp community, member engagement teams, and full event program, we're connecting community pharmacy in the UK.

# MEET THE NPA BOARD



The NPA is led by dynamic front line contractors with experience running pharmacy businesses in every part of the country. They range from single pharmacy owners to small groups and independent multiples. Our new board was elected this year.

*From back row, left to right: Ashley Cohen, Sanjeev Panesar, David Thomas (Wales), Joanne McMullan (Northern Ireland), Salim Jetha, Nick Kaye, Sanjay Ganvir, Aisling O'Brien, Sehar Shahid (Scotland), Mike Hewitson, Baldev Bange (treasurer), Olivier Picard (chair), Sukhi Basra (vice-chair).*

## ARE YOU MAKING THE MOST OF YOUR MEMBER SERVICES AND BENEFITS?



FIND OUT MORE ABOUT YOUR NPA MEMBERSHIP



Insurance



Business insights, support & cashback offers



Pharmacy Advice and Support



Industry updates and news



Representation, campaigning, lobbying & advocacy



Educational and networking events



Learning & Development



Professional Independent Prescribing advice, guidance and resources



Employment law, HR and Health & Safety support

# SPECIALIST PHARMACY INSURANCE



WINNER – SPECIALIST COVER INSURER OF THE YEAR 2025

NPA Insurance is owned by the NPA for the benefit of pharmacies, not for shareholders' profits. Our in-house team protects more than 60% of pharmacies in the UK.

NPAI provides award winning specialist indemnity, public liability and legal defence insurance for pharmacy owners, policies for locum pharmacists and technicians and pharmacy property insurance.

As the underwriter we can make quick decisions and offer bespoke solutions.

Our cover keeps up with NHS changes - almost instantly. For example Pharmacy First consultations, contraception services, and hypertension checks are all now included in the indemnity cover. What's more, non-pharmacist staff giving vaccinations (COVID, flu, travel) are covered too.

With more pharmacies expanding into private services, NPA Insurance ensure that policies keep pace and cover a huge range of services such as weight loss, cholesterol or allergy testing.



FIND OUT MORE ABOUT NPA INSURANCE

## LEARNING & DEVELOPMENT



FIND OUT MORE

The NPA Learning and Development (L&D) team are here to give your pharmacy team the skills, confidence, and support needed to thrive.

Whether you're looking to upskill staff, future-proof your business, or boost customer loyalty, training from the NPA helps you achieve it.

### We offer:

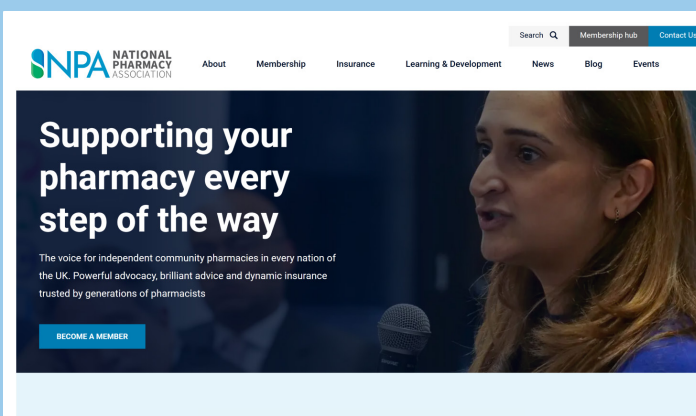
- ✓ A wide range of courses with flexible delivery
- ✓ Training that drives business success
- ✓ Exclusive member benefits: NPA Learn + cashback
- ✓ Confidence in compliance - most of our courses are accredited, helping you meet GPhC and PSNI requirements
- ✓ Easy progress tracking and dedicated support



# YOUR MEMBERSHIP MATTERS – STAY CONNECTED, STAY INFORMED

## Visit the NPA site

We have recently launched our new website. This site is designed to share the NPA story with the wider community: who we are, our team, our membership packages, and our community, as well as the latest news, articles, events, and more.



NPA.CO.UK



## Join our new WhatsApp Community!



We've created a new WhatsApp community to bring all our members together in the same place

## Membership Hub

NPA members can access all their exclusive membership content—support services, resources, and information via our online membership hub.

- Discover the ever expanding inclusive benefits of your membership
- Access essential NPA support and services tailored to your needs
- Manage your NPA learners effectively and efficiently



## Register now

Scan the QR code, complete the form, and begin exploring the membership hub!

## Follow us on Social Media



/NPA1921



/NPA1921



/NATIONALPHARMACYASSOCIATION



/NATIONALPHARMACYASSOCIATION

## Member Updates

We've listened and streamlined your emails so you get the updates and information you need.

**MONDAY**

Media and campaigning updates

**TUESDAY**

Events and engagement opportunities

**THURSDAY**

Learning & development newsletters and Trusted Partner newsletters

**FRIDAY**

Pharmacy Advice & Support Weekly Updates

Make sure you're registered on the membership hub to receive your member emails.

## Get in touch

Visit [NPA.co.uk/contact](https://npa.co.uk/contact)

Email [memberservices@npa.co.uk](mailto:memberservices@npa.co.uk)

Or call 01727 858687