

Pharmacy Technician, Pre-Registration Trainee/Student Pharmacist and Dispensary Assistant

Professional Indemnity & Public Liability Insurance
Insurance Product Information Document

NPA Insurance Ltd – Underwritten by NPA Insurance Ltd



This document provides a summary of the key information relating to the insurance policy and is not personalised to your individual needs. Please refer to your policy documentation for full details of your cover and the terms and conditions.

What is this type of insurance?

This policy offers professional indemnity and legal defence cover to Pharmacy Technicians, Pre-Registration Trainee/Student Pharmacists and Dispensary Assistants



What is insured?

Professional Indemnity

- ✓ Claims arising against you for breach or alleged breach of professional duty in the course of your work as a:
 - Pharmacy Technician up to £5 million
 - Pre-Registration Trainee/ Student Pharmacist up to £50,000
 - Dispensary Assistant up to £50,000

Public Liability

- ✓ Claims arising against you for accidental injury to third parties and accidental damage to property caused by your negligence in the course of your work as a:
 - Pharmacy Technician up to £5 million
 - Pre-Registration Trainee/ Student Pharmacist up to £50,000
 - Dispensary Assistant up to £50,000

Legal Expenses

- ✓ Cover applies to matters arising from an insured persons normal work as a Pharmacy Technician, Pre-Registration Trainee/Student Pharmacist or Dispensary Assistant up to £250,000:
 - If prosecuted in a Criminal Court
 - Civil action taken against you for unlawful discrimination on the grounds of sex, race, disability, age, religious belief
 - If prosecuted for driving a vehicle (excluding parking)
 - Responding to an investigation and/or interview under caution; suspension and/or fitness to practise proceedings being brought against you by a Regulatory Authority or
 - Professional Body
 - Tax protection
 - Attendance expenses for jury service
- ✓ Confidential 24 hour Helplines offering Euro Law Legal Advice, Domestic Assistance and Counselling

What is my business

- ✓ Pharmacy Technician
- ✓ Locum Technician
- ✓ Technician Industry
- ✓ Technician Military
- ✓ Technician Regulatory
- ✓ Education & Training Technician
- ✓ Primary Care Specialist (GP Surgery & PCT)
- ✓ Technician/Management
- ✓ Dispensary Assistant
- ✓ Pre-Registration Trainee/Student



What is not insured?

- ✗ Any liability for work undertaken by you in connection with the design, planning, formulation or specification of any products for a fee, save that cover is provided for liability arising from the supply of Nostrums
- ✗ Acts of libel, slander or defamation committed by you
- ✗ Damage to property that belongs to you
- ✗ Liability caused by fraudulent, dishonest or deliberate act, error or omission
- ✗ Fines or penalties which you are ordered to pay by a court or other authority
- ✗ Any claim brought within the USA or Canada



Are there any restrictions on cover?

- ! Pollution or contamination is not covered unless it is caused by a sudden identifiable unintended and unexpected incident which takes place in its entirety at a specific time and place during the period of the policy
- ! Where we agree to pay legal expenses to your solicitor or other appropriate expert, we will do so subject to them agreeing to act for you under our terms of business and co-operate with us at all times



Where am I covered?

- United Kingdom, Channel Islands, the Isle of Man and Gibraltar.



What are my obligations?

- You must take reasonable care to provide complete and accurate answers to the questions asked when you take out, make changes to and renew your policy.
- Check your policy documentation when you receive it to make sure the policy covers your needs.
- You must tell us as soon as reasonably possible of any event which may result in a claim within 28 days.
- You must pay the premium when required.



When do I pay?

- You can pay your policy in full by cheque or card payment.



When does the cover start and end?

- The cover can start once you have accepted our terms and conditions and have agreed to pay the premium. Your policy will normally run for 12 months from your policy start or renewal date unless you or we choose to cancel before it ends. Please refer to the quotation provided for full details. We will send a renewal notice when your policy is approaching renewal.



How do I cancel the contract?

- You can cancel the policy at any time by contacting us.

If you cancel the policy within 14 days after you receive your policy documents, you will receive a full refund provided no claim has been made. A pro-rata charge will apply after this period.

After the 14 days you may cancel the policy at any time by giving us notice in writing. You will be entitled to a refund of the unexpired portion of the premium which may be subject to a deduction of an administration fee.

Please refer to our Professional Indemnity & Legal Defence policy wording for full terms and conditions.

Pharmacy Technician, Pre-Registration Trainee/Student Pharmacist and Dispensary Assistant IPID 0319

The Legal Expenses insurance is underwritten by Arc Legal Assistance Ltd.

NPA Insurance Ltd (64269) is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. You can check our statutory status on the Financial Conduct Authority's Register at www.fca.org.uk or by contacting the FCA on 0800 111 6768. Our firm reference is 202069.